

SUPPORT

○iService® Pre-purchased Services Fund

Professional service for professional results

- Not sure when you might need to spend your budget on unscheduled maintenance?
- Likely to have no budget available when a critical spare is required?
- Always have funds left over at the end of a financial year, and not sure what to spend it on?
- Want the flexibility of a contract but can't justify the budget?

If any of the above apply to you then Oxford Instruments Plasma Technology has a service that enables you to gain greater value and flexibility in the use of maintenance budgets.

- We offer a Pre-purchase Service Fund, purchasable in multiples of £1000
- We will add 10% to the value of your Pre-purchased fund
- Your pre-purchased fund can be used on any customer service products including:
 - Spare Parts
 - Consumables
 - Maintenance visits
 - Emergency break-downs
 - Training
 - Upgrades

10% more
spending
power



Pre-purchased Services Fund Benefits

There is no time limit on spending your pre-purchased fund, it remains open until all credit has been spent on customer service products.

Pre-purchased Service Fund customers benefit from a priority service.



The Business of Science®



Service – Global Support

Comprehensive support wherever you are

Oxford Instruments offers the extensive, flexible and reliable range of customer service and support that is required in today's markets.

Upgrades	Process improvements offering greater productivity, cost reduction or scientific advancement
Support contracts	Tailored to meet customers individual needs
Help desk support	Highly experienced team with wide and varied product knowledge
Training	Operator maintenance & Process training courses at Oxford Instruments or on-site
Preventative maintenance	Carried out by highly skilled OIPT engineers
Remedial site visits	Range of options depending on level of service required
Spares and repairs	Worldwide access to spares means fast turnaround
Specialist support	Experienced and highly qualified team of software and process engineers



visit www.oxford-instruments.com for more information

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