

# Pre-purchased Services Fund

Professional service for professional results

Get 10% more  
spending power!

Not sure when you might need to spend your budget on maintaining your equipment? Want to retain flexibility and get the most from your maintenance funds?

Oxford Instruments can offer you a service that enables you to gain greater value and flexibility in the use of maintenance budgets – our **Pre-purchased Services Fund**. Pre-purchasable in multiples of £1000, each multiple entitles you to £1100 worth of services to use when your operation needs them.

## Pre-purchased Services Fund Benefits

- Increase your spending power by 10%
- Convenient and saves administration costs: one purchase order for the **Pre-purchased Services Fund** covers all individual purchases up to the value of the fund – no need to raise individual purchase orders every time you need a part or service
- Any of the services provided by Oxford Instruments Plasma Technology can be purchased at a discounted price, including:
  - Spare parts
  - Consumables
  - Service engineer visits
  - Process support & sample production
  - Training
  - Performance Maintenance kits
- The fund remains until it is spent – no expiration date



## Be reassured with global customer support

Oxford Instruments is committed to supporting our customer's success. We recognise that this requires world-class products complemented by world-class support. Our global service force is backed by regional offices, offering rapid support wherever you are in the world.

We can provide:

- Tailored service agreements to meet your needs
- Comprehensive range of structured training courses
- Immediate access to genuine spare parts and accessories
- System upgrades and refurbishments

*The Business of Science*<sup>™</sup>

**OXFORD**  
INSTRUMENTS

- Plasma Etch & Deposition
- Atomic Layer Deposition
- Molecular Beam Epitaxy
- Ion Beam Etch & Deposition
- Nanoscale Growth Systems

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Oxford Instruments offers customers global hardware and process support from our worldwide service and support team:

- A range of Support Agreements
- Supply of genuine Oxford Instruments spare parts
- Planned Preventative Maintenance visits
- Upgrades to enhance the performance or functionality of your System
- System use and performance training
- Process training
- System re-location and re-commissioning
- Remedial visits in the event of system failure
- System refurbishment
- Component repairs

We can combine any of the above services to meet your individual business needs. Please contact your local Oxford Instruments sales team for more information on any of our services.

**We are committed to providing business solutions for our customers - from the development of innovative products and processes through to the provision of world class Customer service options**

For greater support options, ask your local Oxford Instruments support office for details of other support services

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