

SUPPORT

Service® Time to think about your Spares Kits

Don't wait until it's too late – order your spares now!

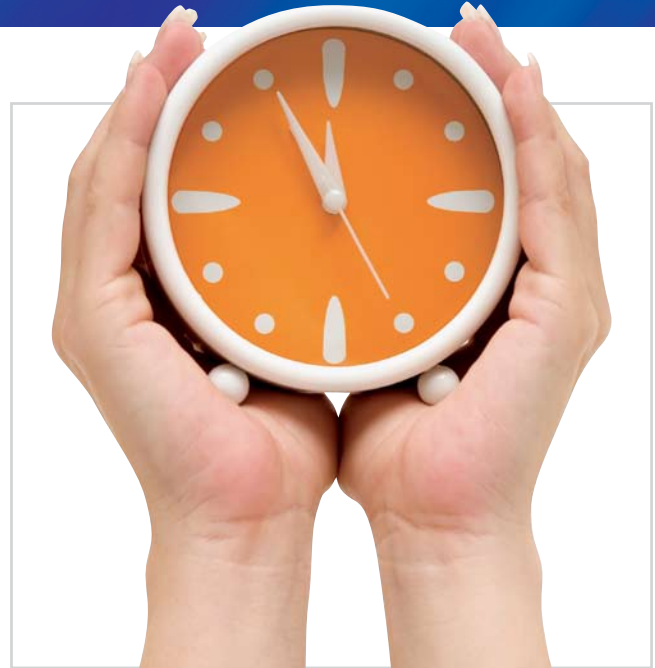
Is your system uptime and reliability critical for you? Is high specification maintenance a priority? If so, Oxford Instruments' Spares packages offer you the solution.

With several levels of recommended spares kits, we have the ideal package for your requirements.

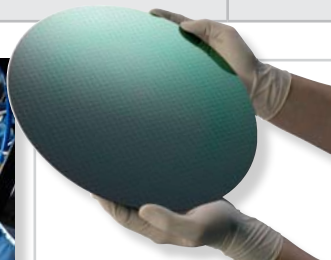
From maintenance & consumables, to parts for cover during those unforeseen situations, we offer packages for the following Oxford Instruments systems::

- **Plasmalab®**80Plus & 800Plus
- System100 & System133
- **Ionfab®** 300
- **FlexAL®** and **OpAL®**

Spares packages for all other OIPT systems are available, upon request



Spares Kit Level	Detail
Spares Kit A	Preventative Maintenance kit & Consumable parts – required as part of the annual maintenance recommended by Oxford Instruments
Spares Kit B	Preventative Maintenance kit & Consumable parts, for annual maintenance Spare components and board level replacements for first line fault diagnostic and possible rectification. Ideal for customers wishing to investigate a failure
Spares Kit C	Preventative Maintenance kit & Consumable parts, for annual maintenance Spare components, board and top level assembly replacements, to help reduce the downtime of a system failure. Ideal for customer's whose systems are used in a production environment and where up-time is a priority



OXFORD
INSTRUMENTS

The Business of Science®



Service – Global Support

Comprehensive support wherever you are

Oxford Instruments offers the extensive, flexible and reliable range of customer service and support that is required in today's markets.

Upgrades	Process improvements offering greater productivity, cost reduction or scientific advancement
Support contracts	Tailored to meet customers individual needs
Help desk support	Highly experienced team with wide and varied product knowledge
Training	Maintenance, Operator & Process training courses at OIPT or on-site
Preventative maintenance	Carried out by highly skilled OIPT engineers
Remedial site visits	Range of options depending on level of service required
Spares and repairs	Worldwide access to spares means fast turnaround
Specialist support	Experienced and highly qualified team of software and process engineers



visit www.oxford-instruments.com for more information

Oxford Instruments Plasma Technology

For more information please email:
plasma@oxinst.com

UK

Yatton

Tel: +44 (0) 1934 837000

Germany

Wiesbaden

Tel: +49 (0) 6122 937 161

Japan

Tokyo

Tel: +81 3 5245 3261

PR China

Beijing

Tel: +86 10 6518 8160/1/2

Shanghai

Tel: +86 21 6132 9688

Singapore

Tel: +65 6337 6848

US, Canada & Latin America

Concord, MA

TOLLFREE: +1 800 447 4717

www.oxford-instruments.com

This publication is the copyright of Oxford Instruments plc and provides outline information only, which (unless agreed by the company in writing) may not be used, applied or reproduced for any purpose or form part of any order or contract or regarded as the representation relating to the products or services concerned. Oxford Instruments' policy is one of continued improvement. The company reserves the right to alter, without notice the specification, design or conditions of supply of any product or service. Oxford Instruments acknowledges all trademarks and registrations. © Oxford Instruments plc, 2010. All rights reserved. Ref: OIPT/Spareskits/2010/01



The Business of Science®

