

SUPPORT

iService® Training Dates 2012

New training courses and dates available!

Our courses are designed to improve process knowledge and system maintenance techniques for engineers and technicians.

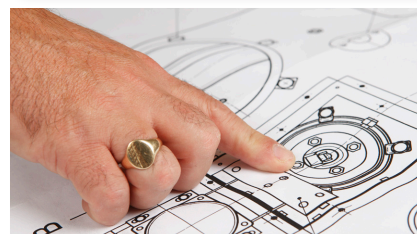
Prices and availability on request

6YbYUhg

- Oxford Instruments courses are given by our own dedicated training officer with support from our experienced process and system engineers, who not only know the systems but understand your individual requirements.
- We aim to provide you with the very best training, tailored to meet with your individual needs
- In order to provide the very best training packages, we limit the numbers on each course, so book early to ensure your place

System & User Maintenance Courses:

Course	Length	Dates Available
System80/800 Intermediate	3 days	21st-23rd February 2012 8th-10th May 2012 11-13th Sept 2012
System100/133 Intermediate	3 days	20th-22nd March 2012 12th-14th June 2012 18th-20th Sept 2012 10th-12th Dec 2012
FlexAL System set up	2 days	On request
Ionfab300 System set up	4 days	On request



NEW Courses!

Course	Length	Dates Available
NGP	3 days	16th – 18th July 2012
HINE/EMS Robotic Transfer Arm	1 day	19th March 2012 11th June 2012 17th Sept 2012 13th Dec 2012
End point detection	1 day	On request

All courses listed take place at our facility near Bristol, UK. For more detailed information, to find out availability and to book a place please:

Email: plasmacs@oxinst.com or call **Diane Nichols** on: **+44 1934 837000**

OXFORD
INSTRUMENTS

The Business of Science®



Service – Global Support

Comprehensive support wherever you are

Oxford Instruments offers the extensive, flexible and reliable range of customer service and support that is required in today's markets.

Upgrades	Process improvements offering greater productivity, cost reduction or scientific advancement
Support contracts	Tailored to meet customers individual needs
Help desk support	Highly experienced team with wide and varied product knowledge
Training	Maintenance & Process training courses at OIPT or on-site
Preventative maintenance	Carried out by highly skilled OIPT engineers
Remedial site visits	Range of options depending on level of service required
Spares and repairs	Worldwide access to spares means fast turnaround
Specialist support	Experienced and highly qualified team of software and process engineers



visit www.oxford-instruments.com for more information

Oxford Instruments Plasma Technology

For more information please email:
plasma@oxinst.com

UK

Yatton

Tel: +44 (0) 1934 837000

Germany

Wiesbaden

Tel: +49 (0) 6122 937 161

Japan

Tokyo

Tel: +81 3 5245 3261

PR China

Beijing

Tel: +86 10 6518 8160/1/2

Shanghai

Tel: +86 21 6132 9688

Singapore

Tel: +65 6337 6848

US, Canada & Latin America

Concord, MA

TOLLFREE: +1 800 447 4717

www.oxford-instruments.com

This publication is the copyright of Oxford Instruments plc and provides outline information only, which (unless agreed by the company in writing) may not be used, applied or reproduced for any purpose or form part of any order or contract or regarded as the representation relating to the products or services concerned. Oxford Instruments' policy is one of continued improvement. The company reserves the right to alter, without notice the specification, design or conditions of supply of any product or service. Oxford Instruments acknowledges all trademarks and registrations. © Oxford Instruments plc, 2010. All rights reserved. Ref: OIPT/Training/2012/01



The Business of Science®